To Whom It May Concern:

First, I would like to extend my utmost thanks, gratitude, & appreciation for your thoughtfulness & generosity for the gift. It may not seem like much to the outside world, but to us it's like Christmas!

Secondly, I would like to point out a few things in regards to the "Conditions Inside," most importantly where are not enough days where we are given enough cleaning supplies (i.e., toilet paper). As well as effective communication in a respectable timely manner. Mail (return/response) has been severely backed up! Which is extremely disconcerting...

From the date that our mail is delivered to us from the date it's postmarked is anywhere from 2 to 2 1/2 weeks, which is not only stressful but also extremely troublesome on account that "We" are trying to stay informed on our loved ones conditions etc. Sometimes the news is not always "Positive" & who wants to find out 3 wins, later that someone you love has passed or fallen ill...

Also along with this is the frequency of the "free" phone calls & how they have become less & sporadic as of late. In light of this horrible pandemic phone calls are a crucial & most imperative fabric of our very existence at this moment.
What's more is the issue at hand for many is not more than half of the inmates in regards to 3rd time; how due to no fault of our own we are inadvertently being denied. Which in turn prevents the possibility of sentencing reduction. Which could help improve the overcrowding crisis which plagues the California Prison System currently.

I write this with the full understanding that you may not individually have a direct effect on how these concerns/conditions improve, but my hope is the more that people know of what's taking place inside when maybe collectively there can be some light shed on the concerns in the dark.

Thank you for your time & unbiased understanding.

P.S. Another concern is what we are not being properly informed on the COVID-19 crisis from the outside world we have a right to know!

Please feel free to use my letter in any fashion you see fit...